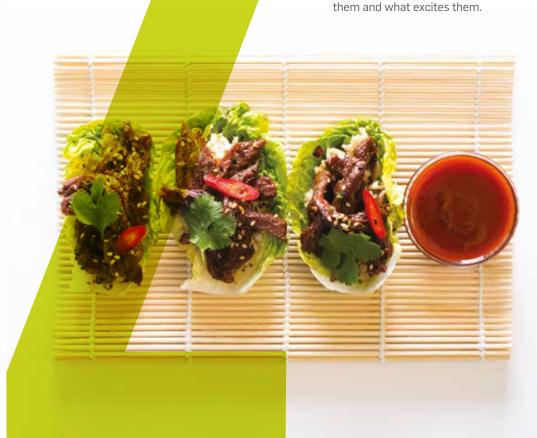




FEEDING GENERATION

We're deepening our understanding of our customers. It's the first generation to completely grow up in the digital age – 'Gen Z'. Information is quite literally at their fingertips. They are aware of the connection between food and health, they have a positive sustainability mindset and want to know where their food comes from. They've also grown up eating out regularly with family and friends and know what a great food experience looks like.

They're a savvy bunch and they can't be patronised. We must include them in the process and understand what's important to



RESPONSIBLY RAISING THE BAR



FOOD TO FEEL GOOD ABOUT EATING



Clarity and transparency are the focal point of our food philosophy and approach to a balanced diet.

Fresh food has been at the heart of our service since the company was founded, and we have constantly evolved our offer in line with new guidance on nutrition and healthy eating for children. Our menus are created through sustainable, ethical and local procurement which is endorsed by the Sustainable Restaurant Association who have awarded us a Gold 3 Star rating.

Our food is implicitly and intrinsically nutritious. We champion great food and communal eating experiences that promote health, happiness and wellbeing.

With support from our nutritionist, Amanda Ursell, we address issues such as the growing vegan trend and the nutritional challenges for both children and adults. Our focus is on the big picture of wellbeing and how diet impacts academic and physical performance, and how we feel about ourselves and our surroundings. Eating a balanced diet can improve a child's results by a whole grade – that is how important food in schools is!

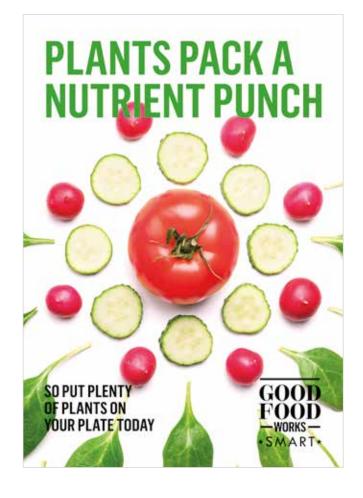


IT'S ALL ABOUT THE EXPERIENCE



From our research we know that the catering service is no longer judged solely on the food; the whole experience is integral to pupils' enjoyment. We create dining environments similar to those found on the high street for a positive dining experience, the power of which should not be underestimated.

GOOD FOOD WORKS is our series of interactive engagement events designed to highlight the importance good food and good food choices can play in our lives. GOOD FOOD WORKS allows our pupils to become involved in a multi-sensory experience that encourages them towards good foods that they can see, smell, taste and feel in completely new ways while understanding the benefits to them and their future.



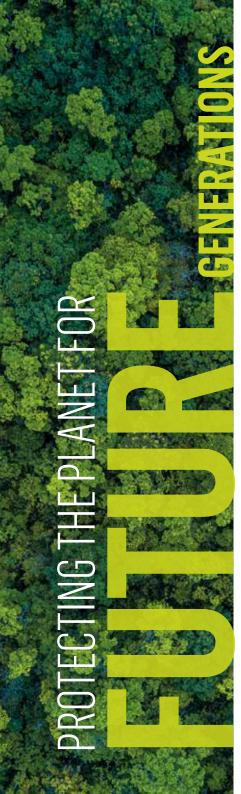








MULTI-SENSORY PERIENCE





sourcing





Celebrate Local & Seasonal

Serve More Veg 8 Better Meat





Source Fish Responsibly

Support Global Farmers





Fairly





Support the Community

Feed People Well

environment









PLANET MATTERS



Because we can change tomorrow

We have a crucial role to play in protecting the planet for future generations. We are very proud of our three star accreditation from the Sustainable Restaurant Association (SRA) who believe that every meal served out of home should not only taste good but do good too.

"As a result of an unswerving commitment from the top of CH&CO down to the kitchen floor, the business has achieved Three Stars in the SRA's Sustainability Rating. A fantastic achievement. Lessons learned in school dining rooms have been transferred to workplace restaurants and vice versa, whether that's healthy eating programmes, food waste reduction initiatives or volunteering schemes for staff. As a result, all CH&CO customers can now enjoy food that does good as well as tasting good."

Andrew Stephen, Chief Executive of the Sustainable Restaurant Association



CH&CO

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